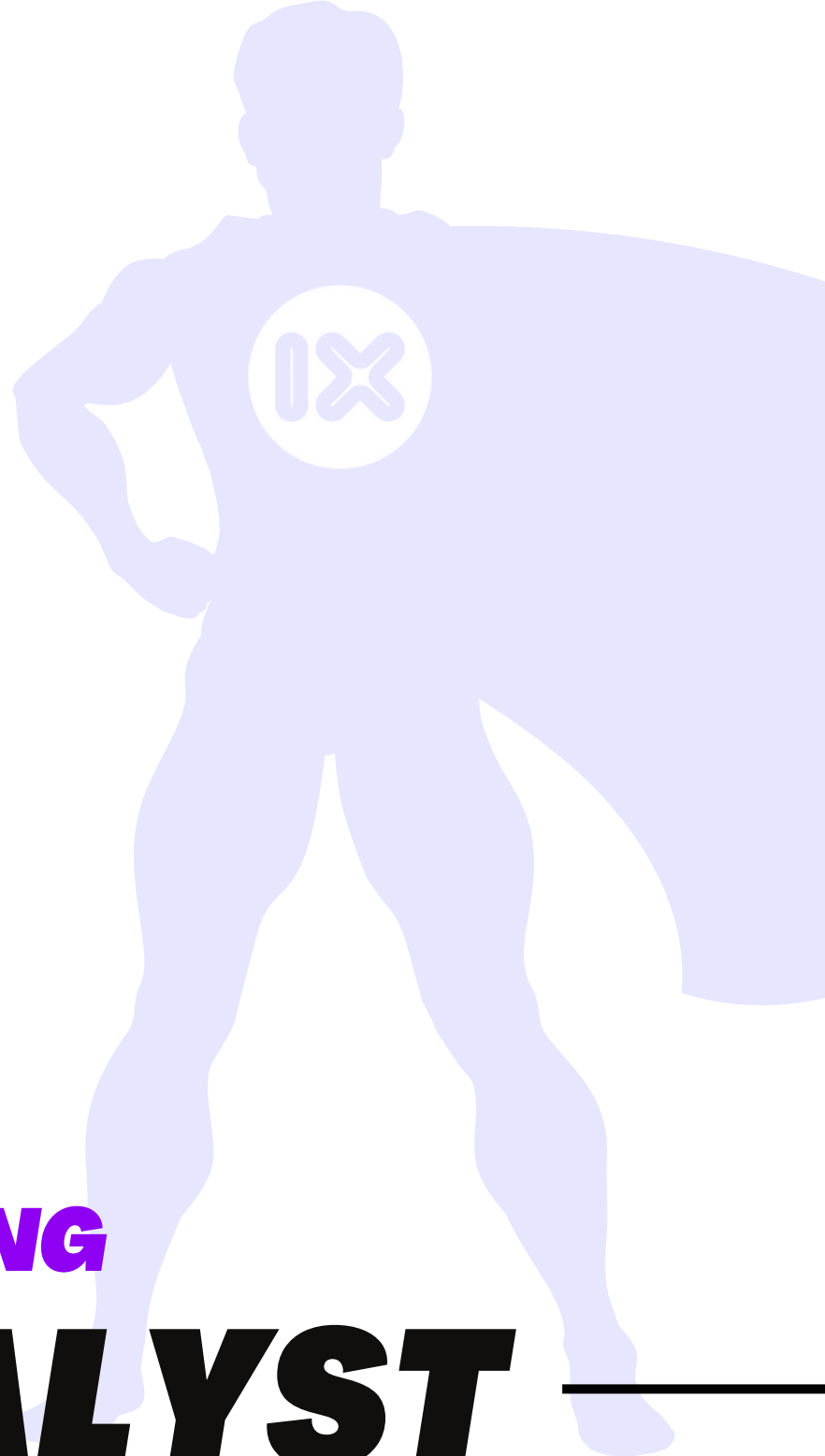


**JOIN
US
NOW!**



NOW HIRING

NOC ANALYST

ixtelecom

SEND YOUR CV

YOUR ROLE:

- ✓ Be the superhero of 1st level support & troubleshooting!
- ✓ Communicate with customers and partners to solve issues and save the day.
- ✓ Work closely with the 2nd & 3rd level engineering teams to tackle any challenge.
- ✓ Keep everyone updated by following the process and procedures for any escalated events.
- ✓ Join the Incident and Problem Management processes to solve production issues and report the results.
- ✓ Keep the network running smoothly by monitoring performance and taking action when needed.
- ✓ Show off your technical skills by preparing awesome reports like RFO, RCA, weekly, and monthly reports.

YOUR PROFILE:

- ✓ Have a diploma/degree in a related field (Woohoo, education!)
- ✓ Understand how LAN architecture works (you know your stuff!)
- ✓ Knowledgeable about networking technologies like WAN, IP, Wi-Fi, cables, patch cords, and VoIP (Impressive!)
- ✓ A team player who is eager to learn and improve skills (Go, team!)
- ✓ Ready to work shifts like a boss (day, night, or in-between!)
- ✓ Can handle pressure like a superhero (bring it on!)
- ✓ Excellent communication and customer management skills (you're a people person!)